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KNOW WHAT'S GOING ON

East Lothian Council and emergency services will provide updates online, to local radio stations and via social media.

Radio Scotland: 92–95 FM & 810 MW

Forth1: 97.3FM East Coast FM: 107.6FM

During a large scale emergency a public information helpline will be available to provide support and advice.

USEFUL CONTACTS

East Lothian Council Contact Centre 24/7	01620 827827
NHS24	111
Floodline	0345 988 1188
Police (non-emergency)	101
Gas Emergency Line	0800 111 999
Power Cuts	105

PERSONAL NUMBERS

You will find it helpful to have numbers you may need in an emergency to hand. Check your last utility bill for the relevant emergency details, enter them below, then keep this leaflet near your phone.

GAS
ELECTRIC
WATER
DOCTOR
TAXI
NEXT OF KIN
NEIGHBOUR

East Lothian Council

What to do & who to contact

Preparing for Emergencies



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COPING WITH EMERGENCIES

The cause of an emergency can be either natural such as flood or storm, or the result of human activity, such as terrorism, traffic accidents or toxic spills.

It is essential that local authority services are maintained during emergencies, those affected are properly cared for, and that the community receives support to get things back to normal.

East Lothian Council will provide a high level of service to all those affected in the event of an emergency:

- in partnership with the emergency services
- helping the community recover from an emergency and return to normal
- maintaining normal services as circumstances permit



HELPING YOURSELF AND OTHERS

Keep a this leaflet handy along with a list of your friends, relatives and neighbours contact numbers. Make arrangements with them for temporary accommodation if required.

Keep your key personal documents; passport, insurance policies etc in a dry place or in a waterproof cover.

EMERGENCY PROVISIONS

It's a good idea to have some emergency provisions available such as:

- medication
- warm/waterproof clothing and blankets
- canned food and bottled water
- candles and matches, torch and batteries
- radio and batteries or wind–up/solar radio
- mobile phone charger and spare battery

RESILIENT COMMUNITIES

Visit **www.readyscotland.org** to find out who your resilient communities contact is and the community council's Emergency Response Plan.

RESILIENT COMMUNITIES CONTACT

Produced by Emergency Planning, Risk & Resillience, Penston House, Macmerry EH33 1EX

For more information please email **emergencyplanning@eastlothian.gov.uk** call **01620 827779** or visit **www.eastlothian.gov.uk**